

global
competence
certificate



global [↑]UP

AFS Global Competence Certificate



www.globalup.com



WHAT ARE THE AFS Global Up PROGRAMS?

The AFS Global Up Programs are a **series of digital education programs** by AFS Intercultural Programs aimed at fostering **intercultural understanding, global competence**, and **empathy** among participants from diverse backgrounds. Different versions of the GCC program meet the needs of: students, staff or faculty, professionals across a variety of disciplines from around the world whether or not they'll have a study abroad experience. Throughout the virtual exchange program, participants engage in live dialogue sessions, peer forums, and interactive activities, which help them develop skills for the future and become active global citizens.



Global Up Programs
#GlobalUp

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PARTNERS

More than 40 institutions and organizations worldwide have implemented the AFS Global Up Programs



ThinkNew



KINGDOM OF BELGIUM
Federal Public Service
Foreign Affairs,
Foreign Trade and
Development Cooperation

DAAD

Deutscher Akademischer Austausch Dienst
German Academic Exchange Service



The Power
of International
Education



INTERCULTURAL SPECIALISTS

PURDUE
UNIVERSITY
GLOBAL

PURDUE
UNIVERSITY

AUGSBURG
UNIVERSITY

CENTRAL
STATE UNIVERSITY



THE UNIVERSITY of
NEW ORLEANS

DAVIDSON

CLEMSON
UNIVERSITY



Cowen Institute
TULANE UNIVERSITY



UNIVERSITY OF
Central Oklahoma

THE HORMEL INSTITUTE
UNIVERSITY OF MINNESOTA



UNIVERSITY OF
St. Thomas



FAIRLEIGH
DICKINSON
UNIVERSITY



University
of Dayton



THE OHIO STATE
UNIVERSITY



Saint Mary's
College
NOTRE DAME, IN



TEXAS A&M INTERNATIONAL UNIVERSITY



MIAMI
UNIVERSITY

UNIVERSITY of
INDIANAPOLIS



OAKLAND
COMMUNITY
COLLEGE
Excellence Empowered.



TACOMA
COMMUNITY
COLLEGE



Fox Valley
TECHNICAL COLLEGE
Knowledge That Works



Brenau
University
1878



WEST VIRGINIA
STATE
UNIVERSITY



HARLAXTON
COLLEGE
Beyond Your Imagination



ICETEX
Invertimos en el talento de los colombianos

Insper

EDUCAÇÃO
EXECUTIVA

Brenau
University
1878

WEST VIRGINIA
STATE
UNIVERSITY



CulturalVistas



aipc pandora



GEBG
Global Education Benchmark Group



SYNERGISTIC
TRANSFORMATIONS, LLC
BEYOND TRANSFORMED BY THE RENEWING OF YOUR MIND



Ohio Living
FAITH + COMPASSION + COMMUNITY



Norwich
Study
Centre
FLYING CLASSROOMS



IOI
INTERCULTURAL OUTREACH INITIATIVE



Celtic
English
Academy



DIASPORIC SOUL



Union Farms Of Africa
Leading The Green Revolution



TERRADOTTA AfricanImpact



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WHAT'S INCLUDED IN THE AFS Global Up PROGRAMS?

- **INDIVIDUAL ACCOUNT**

Get personalized access for online learning environment

- **EXPERT-LED FACILITATED DIALOGUE SESSIONS**

Learn from experienced instructors, and intercultural communication specialists

- **CUSTOMIZABLE MODULES**

Access to 14 to 20 online modules with video content subtitled in multiple languages

- **INTERACTIVE LEARNING ACTIVITIES**

Engage in discussions, apply new knowledge and develop practical skills

- **AFS GLOBAL COMPETENCE CERTIFICATE**

Upon successful completion, learners receive Global Competence Certificate and a *Digital Credential* issued by [Credly](#)

research-based

easy-to-use

global

scalable

flexible

global
competence
certificate



02 DIGITAL CREDENTIALS

WHAT IS A DIGITAL BADGE?

- A digital badge **is a trusted source of information** that certifies your newly acquired skills.
- Credly is the **leading Open Badge platform in the world** and is highly recognized in the International Education field.



WHAT ARE THE ADVANTAGES?

Did you know that **76% of employers say they are more likely to hire a candidate** who has earned a professional certificate or digital credential?

Becoming globally competent is a unique and essential achievement recognized by any employer, educational institution and organizations from the most diverse fields. **GCC Digital Badge can be shared in any professional network or social media platform.**

Earn it, use it and share it!

03 EDUCATIONAL GOALS

SELF-AWARENESS

- 1 *Increase cultural self-awareness by reflecting on personal and cultural experiences in various contexts.*
- 2 *Recognize how cultural groups shape unique emotions, perceptions, thoughts, and behaviors.*
- 3 *Analyze and reflect on power relations, privilege, and inequality.*

AWARENESS ABOUT OTHERS

- 1 *Increase cultural self-awareness by reflecting on personal and cultural experiences in various contexts.*
- 2 *Recognize how cultural groups shape unique emotions, perceptions, thoughts, and behaviors.*
- 3 *Analyze and reflect on power relations, privilege, and inequality.*

EMOTIONAL INTELLIGENCE

- 1 *Suspend judgment and be flexible in new and different cultural contexts at home and abroad.*
- 2 *Apply effective and appropriate strategies to deal with ambiguous situations.*
- 3 *Describe and manage responses to their own cultural biases and emotional triggers.*
- 4 *Be aware of personal limits and be open to seek support.*

BRIDGES TO OTHERS

- 1 *Initiate and develop relationships with different others.*
- 2 *Communicate and interact effectively and appropriately in different contexts.*


acquire global skills
essential to live, work, and
make a real social impact



04 EDUCATIONAL APPROACHES

● DEVELOPMENTAL/MODULAR APPROACH


Each module builds on previous content and grows in complexity while learners progress through the program. In addition there are modifications for learners on very short programs.



The program is designed to provide flexibility as learners complete modules at their own pace.

● PEER LEARNING

Learners from all over the globe have a chance to engage with each other, share, and reflect on the content and their experiences. The forum spaces are open to the global community*.



** Custom environments are an option and allow for closed forum environments if desired.*

● BLENDED LEARNING AND FLIPPED CLASSROOM

By leveraging technology, we can increase our impact and meet learners where they are, both online and offline. We see the Global Up program as an additive model, making content more accessible and flexible to increase the impact of live facilitation.

05 RESEARCH BASED

Global Up Programs based on **international cultural research** plus **more than 70 years** of AFS Intercultural Programs' Experience.

Key findings from the Georgetown Consortium Research Project (Vande Berg, et al, 2009), among other research, guided the development of the AFS Global Up Abroad, such as:

- the importance of effective cultural mentoring by skilled individuals;
- need to share culture-general frameworks and culture-specific content up-front;
- including time for regular reflection in program design;
- necessity of a developmental approach (like providing progressively more challenging intercultural growth opportunities).

The same research shows that one variable with the biggest impact on learners' developing intercultural competence is having intentional, guided, and facilitated reflections surrounding one's experience. This is a core part of all AFS Global Up programs offerings through the live Facilitated Dialogue Sessions delivered by qualified facilitators.

WHAT ARE THE RESULTS?

In 2018, a study led by Purdue University confirmed that students who participated in the AFS Global Up Abroad program while studying abroad experience **achieved significant gains** in the [Intercultural Development Inventory \(IDI\)](#).

Students who went through the AFS Global Up Abroad program, developed on average **a 8.46 point increase** as measured by the IDI.

* Additional studies can be found on Purdue's HubICL: [An Instructor's Experiment: Adding Intentional Global Competency into a Pre-Existing Short-Term Study Abroad Program](#)

global ^{Abroad} UP

Global Competence Certificate

PROGRAM OVERVIEW

The AFS Global Up Abroad program is designed **for learners** to develop global competence **before, during, and after their international experience.** Through 14 to 19 online modules, learners enhance their global competence through *reflection, live dialogue sessions, and peer forums, using experiences* to bring intercultural theories to life. Upon completion, learners gain skills to bridge differences in new contexts and bring this knowledge upon returning home.

PRICE

Non-profit/Education rate: **\$125 USD per learner**
Corporate Rate: **\$300 USD per learner**

CURRICULUM

BEFORE

1. Planning Your Journey
2. Learning How you Learn Best
3. Understanding Culture, Understanding Ourselves
4. Suspending Judgment
5. Understanding Cultural Values
6. Understanding Communication Styles
7. Preparing to Leave your Comfort Zone
8. Packing your Intercultural Suitcase

DURING

9. Settling into a New Environment
10. Diving into a New Environment
11. Recognizing Spiritual Diversity
12. Navigating Conflict
13. Seeing Beyond "Us vs Them"
14. Recognizing Inequality
15. Understanding Power & Privilege
16. Applying your Learning

AFTER

17. Returning Home
18. Taking Action
19. Skilling Up for the Future

Participants

18+, Adults

Total Modules

14-19

Modules Time Estimate

10-12 hours

Total Facilitated Dialogue Sessions

4

Total Estimated Time

15-25 hours*
depends on FDS

Facilitated by

Trained QFs

global
competence
certificate



global UP

At Home

Global Competence Certificate

PROGRAM OVERVIEW

AFS Global Up At Home is a **virtual interactive program that creates a global learning experience within the home environment.** The program raises awareness that *culture surrounds us, even within our local communities.* Upon completion, learners gain skills to *bridge differences* while working in diverse teams, studying with peers, or being *active community members.*

PRICE

Non-profit/Education rate: **\$125 USD per learner**
Corporate Rate: **\$300 USD per learner**

CURRICULUM

INWARD

1. Roadmap
2. Learning Styles
3. Who Am I?
4. Leaving your Comfort Zone
5. Observe Your Context

OUTWARD

6. Stereotypes & Generalizations
7. Empathy & Listening
8. When Differences Collide
9. DIVE - Suspending Judgment
10. Cultural Value Dimensions
11. Communication Styles
12. Dealing with Conflict
13. Polarized Societies
14. Spiritual Diversity
15. Understanding Inequality
16. Microaggressions
17. Power & Privilege
18. Coping Strategies

FORWARD

19. 21st Century Skills
20. Taking Action

<u>Participants</u>	18+, Adults
<u>Total Modules</u>	9-20
<u>Modules Time Estimate</u>	10-15 hours
<u>Total Facilitated Dialogue Sessions</u>	4
<u>Total Estimated Time</u>	15-25 hours* depends on FDS
<u>Facilitated by</u>	Trained QFs

global At Work

Global Competence Certificate

PROGRAM OVERVIEW

AFS Global Up At Work is designed **for professionals** to navigate cultural differences, promote inclusive leadership, and **drive positive change in their organizations**. The program focuses on developing the *skills and strategies* necessary to *work effectively in diverse teams*. Upon completion, employees and employers enhance their *cultural awareness* and build a more *cohesive and collaborative work environment*.

PRICE

Non-profit/Education rate: **\$125 USD per learner**
Corporate Rate: **\$300 USD per learner**

CURRICULUM

INWARD

1. Roadmap
2. Who Am I?
3. Observe Your Context

OUTWARD

4. Stereotypes & Generalizations
5. Empathy & Listening
6. When Differences Collide
7. DIVE - Suspending Judgment
8. Cultural Value Dimensions
9. Communication Styles
10. Dealing with Conflict
11. Polarized Societies
12. Spiritual Diversity
13. Understanding Inequality
14. Microaggressions
15. Power & Privilege
16. Coping Strategies

FORWARD

17. Taking Action

<u>Participants</u>	18+, Adults
<u>Total Modules</u>	9-17
<u>Modules Time Estimate</u>	10-15 hours
<u>Total Facilitated Dialogue Sessions</u>	3
<u>Total Estimated Time</u>	15-20 hours* depends on FDS
<u>Facilitated by</u>	Trained QFs

global UP

Global Competence Certificate

PROGRAM OVERVIEW

The Global Up Educator program is designed to develop **the global competence of educators worldwide** and enhance their **teaching practices** to foster **intercultural competence** among students. The program equips students, faculty, and staff with the knowledge necessary to *integrate intercultural learning into their curricula*, promote *inclusive classroom environments*, and effectively engage with students and colleagues from *diverse backgrounds*.

PRICE

Non-profit/Education rate: **\$125 USD per learner**
Corporate Rate: **\$300 USD per learner**

CURRICULUM

INWARD

1. Roadmap
2. Learning Styles
3. Culture & Identity
4. Leaving your Comfort Zone
5. Observe Your Context

OUTWARD

6. When Differences Collide
7. Empathy & Listening
8. Stereotypes & Generalizations
9. Suspending Judgment
10. Cultural Value Dimensions
11. Communication Styles
12. Dealing with Conflict
13. Polarized Societies
14. Spiritual Diversity
15. Understanding Inequality
16. Microaggressions

FORWARD

17. 21st Century Skills
18. Teaching the SDGs
19. Taking Action
20. Globally Competent Teaching

<u>Participants</u>	18+, Adults
<u>Total Modules</u>	20
<u>Modules Time Estimate</u>	10-15 hours
<u>Total Facilitated Dialogue Sessions</u>	3
<u>Total Estimated Time</u>	16-25 hours* depends on FDS
<u>Facilitated by</u>	Trained QFs

TEEN

global UP

Global Competence Certificate

PROGRAM OVERVIEW

The Global Up Teen program is a **one-of-a-kind, virtual program, open to teens (aged 14-17)** to develop key global skills for the emerging future and build bridges across cultures. The program inspire young participants to *embrace diversity, cultivate empathy, and take meaningful actions* to address global challenges. After completing the program, *learners are more self-aware, aware of other perspectives and can bridge across differences.*

PRICE

Non-profit/Education rate: **\$125 USD per learner**
Corporate Rate: **\$300 USD per learner**

CURRICULUM

DISCOVER

1. Welcome & Roadmap
2. Learning Styles
3. Metaphors of Culture
4. Who Am I?
5. Leaving your Comfort Zone
6. Exploring Perspectives
7. Stereotypes & generalizations

DELIVER

8. Empathy & Listening
9. Suspending Judgment
10. Cultural Value Dimensions
11. Communication Styles

DEEPEN

12. Dealing with Conflict
13. Coping & Being Resilient
14. Understanding Inequality

DEBRIEF

15. Microaggressions
16. Power & Privilege
17. Skilling Up for the Future
18. Taking Action

<u>Participants</u>	14-17 Teens
<u>Total Modules</u>	18
<u>Modules Time Estimate</u>	10-12 hours
<u>Total Facilitated Dialogue Sessions</u>	3
<u>Total Estimated Time</u>	16-25 hours* depends on FDS
<u>Facilitated by</u>	Trained QFs

global Up

For Individuals

Global Competence Certificate

PROGRAM OVERVIEW

A 6-week online blended learning program **designed to empower professionals, worldwide** with global skills and intercultural competence.

The program is also suitable for:

- for learners seeking this education on their own
- who want the full learner experience before they facilitate for others
- faculty members
- higher education administrators
- undergraduate and graduate students
- members of non-profit organizations in the international education field

PRICE

The participation fee for the Global Up program is **\$295 USD**.

We offer a 10% discount for higher education faculty and staff, students, and non-profit organizations. Send a certification of your current status to globalup.support@afs.org.



Learn more about the modules, requirements and program details on our website



[Global Up for Individuals](#)

#GlobalUp

GCC QUALIFIED FACILITATOR TRAINING PROGRAM

● FOR WHOM?

Staff or faculty of the organizations and institutions who implemented the Global Up programs and are interested in facilitating those programs and delivering the AFS Global Competence Certificate for their learners.

"Global Up" your Institution

● WHAT ARE THE BENEFITS?

- Learn tips for intercultural learning facilitation sessions (online or in person).
- Get key professional development skills and become a guide for others.
- Grow your organization's offerings in virtual learning and community building.
- Join a Qualified Facilitators community on LinkedIn with over 500 professionals.

● WHAT'S INCLUDED?

- A full access GCC account.
- Training program with handbook for Qualified Facilitators.
- Credly Digital Credential attached to your LinkedIn profile and invitation to online community of GCC Qualified Facilitators.
- Curriculum for delivering live reflection sessions for learners in the Global Up program.
- Verified Certificate of Completion.

PRICE

Starts at **\$150 USD** per person
+ the cost of a GCC Account

** Custom training for groups of 6 or more available*



Learn more about the modules, requirements and program details on our website



Become a QF
#GlobalUp

global
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REQUEST A DEMO NOW

- **ACCESS A PROGRAM DEMO**

Get a first-hand experience of any of the 5 versions of our program

- **SCHEDULE A CALL WITH US**

Connect with one of our team members to share more about how you would like to use our program

- **ASK FOR A LICENSING AGREEMENT**

Your license will allow you to enroll learners at any point during a full year and in any version of the program

- **CONSIDER A CUSTOM ENVIRONMENT**

Get your own domain, add your brand into our Learning Management System and customize the program according to your learners needs

gcc@afs.org



**A TRANSFORMATIVE,
GAME-CHANGING
LEARNING EXPERIENCE**

**USED BY PROFESSIONALS
FROM ALL FIELDS, ALL OVER
THE WORLD**

#testimonial

**"THE GLOBAL UP PROGRAM
PROVIDED 125 FACULTY WITH A
TRANSFORMATIVE LEARNING
EXPERIENCE THAT EXPOSED THEM TO
THE INTEGRATIVE NATURE OF
CULTURE AND IDENTITY"**



Leanne Petry

Director, Faculty Development
Center for Teaching and Learning
Professor

**CENTRAL STATE UNIVERSITY
USA**

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[Get a Demo!](#)



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